

बिहार राज्य पुल निर्माण निगम लिमिटेड



(बिहार सरकार का एक प्रतिष्ठान)

CIN-U45201BR1975SGC001208

कार्य प्रमंडल, पटना-1

कार्यालय : 7, सरदार पटेल मार्ग, पटना-800015

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633

Dt.-09/05/2022

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2nd RE Notice for Expression of Interest

Bihar Rajya Pul Nirman Nigam Ltd (BRPNNL), a Government of Bihar undertaking, invites Proposal for **PROVIDING CANTEEN SERVICES** of Bihar Rajya Pul Nirman Nigam Ltd, 7 Sardar Patel Marg, Patna 800015 for a period of Two Years in Two Bid System (Technical and Financial) from eligible Firms/ Contractors/Agencies having enough experience in Running Office Canteen/ Mess/ Cafeteria/ Restaurant/ Food Court on **AVERAGE RATE BASIS**.

| | | | |
|---|---|---|---|
| 1 | Date and Time for Sale of Bid documents. | : | From 20.05.2022 (10.00am) to 27.05.2022 (3:00pm) in Works Division Patna 1, B.R.P.N.N.L., Patna. |
| 2 | Date/Time for Hard Copy submission of Bid | : | 30.05.2022 (3:00pm) in Works Division Patna-1, B.R.P.N.N.L., Patna. |
| 3 | Date & time for opening of Technical Bid | : | 30.05.2022 (4:00pm) |
| 4 | Date & time for opening of Financial Bid | : | To be Informed later on website: www.brpnnl.bihar.gov.in |
| 5 | Bid Validity Period | : | 120 Days |
| 6 | Cost of BOQ | : | Rs. 2,500.00 |
| 7 | Earnest Money | : | Rs.1,25,000.00 |

1. Earnest Money of Rs.1,25,000.00 (Rupees One Lakh Twenty-Five Thousand) and a non refundable BOQ Cost of Rs. 2,500.00 (Rupees Two Thousand Five Hundred) as a demand draft of a nationalized/schedule bank in favour of **Senior Project Engineer, Works Division patna -1, Bihar Rajya Pul Nirman Nigam Ltd., payable at Patna submitted with proposal**. Earnest money and the Cost of Bid Documents shall be submitted in original in the office of the Senior Project Engineer, Works Division Patna-1, Bihar Rajya Pul Nirman Nigam Ltd./ Dy. Chief Engineer, Work circle-01, Bihar Rajya Pul Nirman Nigam Ltd. Patna, 7-Sardar Patel Marg, Patna **upto 30/05/2022 (3:00pm)**. Otherwise bid will not be considered as responsive.
2. Financial bid will be opened after Technical bidders for Technically qualified bidders only.
3. EMD of unsuccessful bidders will be returned without interest and EMD of successful bidder will be adjusted in the security deposit.
4. The undersigned reserves the right to reject/accept any or all proposal without assigning any reason thereof.

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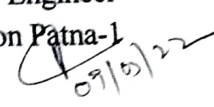
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5. Terms and Conditions, Menu List and other information along with qualification criteria are available on our website: www.brpnul.bihar.gov.in
6. Submission of Bid (Technical and Financial documents) in one single envelope in the office of Senior Project Engineer, Works Division Patna-1, Bihar Rajya Pul Nirman Nigam Ltd. Patna is mandatory.

Name of Contact Person :-

1. Sri. Khurshid Karim, S.P.E.- Mob. No.- 8544402463
2. Sri. Kumar Gaurav, PE., Mob No.- 9473023360

K. Gaurav


Senior Project Engineer
Works Division Patna-1


GUIDELINES FOR SUBMISSION OF TENDER

1. Please read the Terms & Conditions carefully before filling up the document. Incomplete Tender Documents will be rejected.
2. Before submitting the tender, details of documents to be attached may be verified from the Check List given at Technical Bid of the Tender Document.
3. All pages of the Tender Document must be signed by the authorized signatory and sealed with the stamp of the bidding firm.
4. Tenders received without the prescribed Earnest Money Deposit (EMD) of Rs. 1,25,000/- (Rupees One Lakh Twenty-Five Thousand only) shall be rejected.
5. The bids are to be submitted in two parts.
6. Sealed Hard copy of Technical Bid as per Technical Sheet along with a Demand Draft for **EMD Of Rs. 1,25,000/- (Rupees One Lakh Twenty-Five Thousand only)** and Tender document Cost of **Rs. 2500/- (Two Thousand Five Hundred Only)** in favour of **Senior Project Engineer, Works Division Patna-1, Bihar Rajya Pul Nirman Nigam Ltd.** payable at Patna in one sealed envelope super-scribed "TECHNICAL BID FOR PROVIDING CANTEEN SERVICES AT BRPNL". Tender Document received without EMD and tender document cost will be summarily rejected.
7. Person signing the bid or other documents connected with tender must clearly write his/her name and also specify the capacity in which signing.
8. The BRPNL reserves the right to reject any or all the tenders without assigning any reason.
9. The BRPNL reserves the right to change any condition of the tender before opening of the Technical Bids.
10. Conditional tender will not be accepted and will be rejected outright.
11. The bidder should be Running Office Canteen presently in any Central govt./ State Govt./ Autonomous Bodies/ PSU etc and also have at least 10 years of experience of running Mess/ Cafeteria/ Restaurant/ Food Court.
12. **Technical evaluation criteria:-**
 - (a) Experience for running office canteen/Mess/Cafeteria/Restaurant/Food Court:
30 Marks
 - 10 Years – 20 Marks
 - More than 10 Years – 30 Marks
 - (b) Average Turnover from Office canteen/Mess/Cafeteria/Restaurant/Food Court (last 5 yr.): 50 Marks
 - 30 Lakh – 10 Marks
 - Above 30 lakh to 1 crore – 20 Marks
 - Above 1 crore to 1.5 crore – 30 Marks
 - Above 1.5 crore to 2 crore – 40 marks
 - Above 2 crore – 50 Marks

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(c) Performance Certification from running office canteen currently: 20Marks

- satisfactory – 5 Marks
- Good –10 Marks
- Very Good – 15 Marks
- Excellent –20 Marks

The bidder who scores 70 marks minimum in Technical bid will be qualified for Financial bid evaluation.



13. The Financial Bids of only technically acceptable tenders will be opened for further consideration. The decision of the BRPNNL in this regard will be final and no requests etc.
14. Corrigendum/Addendum if any will be uploaded on the web site www.brpnnl.bihar.gov.in
15. The **attested copies** of the following documents are required to be submitted along with the tender:
 - a) FORM 1
 - b) FSSAI certificate
 - c) Last 5 yr annual turnover certificate signed by C.A
 - d) GST No. with copy of registration.
 - e) EPF Number with copy of EPF registration.
 - f) ESIC Registration No. with copy of ESIC Registration.
 - g) Copy of PAN card
 - h) **ISO: 22000:2005** certificate
 - i) **SQF** Certificate
 - j) **No Dues Certificate** from the Employer for the currently running office canteen must be issued and updated up to previous last 6 month from date of issue of NIT (Mandatory)
 - k) Performance certification from the Employer for current contracts for running office canteen (Mandatory).

A. GENERAL TERMS & CONDITIONS

1. Person signing the bid or other documents connected with tender must clearly write his/her name and also specify the capacity in which signing.
2. The BRPNNL reserves the right to reject any or all the tenders without assigning any reason.
3. The firm should be **ISO: 22000:2005** certified and possess **SQF Certificate**(safe quality food) for quality of its products.
4. The Firm should have valid **FSSAI Licence** for running Canteen/Mess service.



5. The **average turnover** of the contractor in cafeteria sector (Office canteen/Mess/Cafeteria/Restaurant/Food Court) should not be less than Rs. **30 Lakh** for last 5 financial year. (2016-2017 to 2020-2021). Certified by the Chartered Accountant along with certified copies.
6. The firm shall be responsible for compliance of the **labour laws** in respect of the personnel employed by them. The firm shall be the employer for his workers and the BRPNNL will not be held responsible fully or partially for any dispute that may arise between the firm and his workers.
7. The eatables will be served in neat and clean utensils and the cafeteria staff must be in proper uniform.
8. Cost of food & beverages must be competitive and reasonable. Prior approval of the BRPNNL will be required for any increase in the price of any item.
9. The firm may also supply those eatable items which are not under the contract in case of any demand. The cost of such items may be fixed on MRP rates.
10. The approved price of the eatables should be prominently displayed at the counter/Notice Board in Canteen.
11. Cleaning of canteen shall be done by the firm. The garbage of the canteen shall also be disposed off by the firm on daily basis at its cost. The firm shall ensure cleanliness of the canteen all the time.
12. The firm shall be responsible for all damages or losses of Nigam's property and will be liable to make good any such loss or damage excepting those due to reasonable use or wear and tear or such as caused by natural calamity.
13. It shall be the sole responsibility of the firm to obtain and keep ready necessary license/permissions from various government bodies for running catering services and produce the same before the concerned authority as and when asked for. An undertaking in this regard has to be given by the Firm (Mandatory).
14. Liability/responsibility in case of any accident causing injury/ death of canteen worker or any of his staff shall be of the firm. The BRPNNL shall not be responsible by any means in such cases.
15. The firm is required to maintain the details of all his employees/workers.
16. The firm would be required to use ISI/Agmark/Food grade products and as per FSSAI norms.
17. The firm shall not use the canteen premises for any other activity except for the purpose for which it has been provided for.
18. The firm shall ensure that all the canteen employees, during their working hours, wear neat and tidy uniform and use hygienic gloves supplied by the Firm. No canteen employee shall be allowed to perform his duty without proper uniform.
19. The firm shall not stock any inflammable or otherwise dangerous material, goods, narcotics or drugs in any part of the allotted space which are fire and health hazard to the property.

 12-6-22 

20. The Firm will have to supply breakfast/lunch/ dinner in the canteen/ BRPNNL premises as per requirement and schedule drawn for the purpose by the concerned authorities of the BRPNNL.
21. The firm will deploy adequate manpower for work during late hours and on Saturdays/Sundays, including other holidays, according to the requirement of BRPNNL.
22. The firm shall be responsible for engaging adequate number of trained manpower required for providing good canteen services in BRPNNL.
23. The firm shall be responsible for serving tea/ snacks/lunch etc. in the official meetings of the BRPNNL as and when required at the prescribed rates as per the contract.
24. The employees of the Firm should possess good health and should be free from any diseases, especially contagious and frequently recurring diseases.
25. The firm shall provide sufficient sets of Uniforms and pair of shoes to its employees and shall ensure that they wear them all times and maintain them properly.
26. The firm shall ensure proper discipline among its workers and further ensure that they do not indulge in any unlawful activity.
27. Employment of child labour is strictly prohibited under the law. Therefore, the Firm will not employ any child.
28. The Firm shall ensure compliance of all laws relating to cleanliness, sanitary, hygienic and health conditions and other laws in force from time to time with regard to the environment around cooking place, dining hall and surrounding etc.
29. The firm shall not appoint any sub-firm to carry out its obligations under the contract. Subcontracting in any form will lead to immediate termination of contract.
30. The firm shall keep the Canteen and its surrounding areas clean and up to date sanitation every day after the services are over. The cleaning includes cleaning of utensils, kitchen, canteen hall, floor, counter, benches, tables, chairs, etc.
31. The BRPNNL reserves the right to appoint officers/officials to inspect the quality of raw material, food and other items prepared and sold in the canteen. Any defect(s) pointed out by such officers/officials during their visits shall be properly attended to by the Firm.
32. The firm all install its electronic fly- kill/ insect repellent equipment, emergency lighting/ gas and fuel supply at its own cost.
33. The Firm should follow covid-19 protocol as per directed by State Govt. Norms.
34. Storing/ supply/sale and consumption of drugs, alcoholic drinks, cigarettes or any other items of intoxication are strictly prohibited in the BRPNNL campus, including Canteen.
35. Photocopy of PAN/TAN, GST, ISO: 22000:2005, SQF Cert, License of FSSAI& Registration in EPF/ESI Office must be submitted.
36. Electricity bill must be paid by the agency.

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B. SECURITY DEPOSIT

1. The firm will be required to submit with BRPNNL, Bank Guarantee or Demand Draft or Fixed Deposit Receipt (in original) made infavour of Senior Project Engineer, Works Division Patna-1, BRPNNL payable at Patna for a sum of **Rs.1,25,000/- (Rupees One lakh Twenty-Five Thousand only)** as Deposit on account of Security. Bank Guarantee or Demand Draft or Fixed Deposit Receipt (in original), renewed from time to time, will be retained by the Senior Project Engineer, Works Division Patna-1, BRPNNL for the entire period of the contract and on termination of the contract, the Senior Project Engineer, Works Division Patna-1, BRPNNL will refund to the firm the sum of Rs. **One lakh Twenty- Five Thousand** without interest.
2. If the firm withdraws or the services provided by the firm are not found satisfactory (say in a month or so) during the probation any period of three months from the date of taking over charge of the canteen services, BRPNNL reserves the right to terminate the contract without giving any notice and initiate appropriate necessary action in the matter for making alternate arrangements.

C. CANTEEN RENT

1. Rent of canteen will be @ **Rs. 40,000/-** per month or rent fixed by concerned government authority. Whichever is higher, would be paid to BRPNNL.
2. Rent will be paid by almost 10th of every Month in advance.

D. VALIDITY OF CONTRACT




1. The contract for Canteen Services shall remain valid initially for a period of **Two years**. However, in order to evaluate the performance and services of the Firm, the contract will have **probationary period of three months**. The contract for the remaining 21 months will be confirmed only if the services and quality of items served by the firm are found satisfactory during the probationary period.
2. On termination of the contract, the Firm will hand over all the equipment/ furniture/ articles etc., supplied by BRPNNL, in good working condition, back to BRPNNL.
3. BRPNNL the right for termination of the contract at any time by giving one month written notice, if the services are found unsatisfactory.
4. If the BRPNNL is not satisfied with the quality of eatables served, services provided or behavior of the firm or his/her employees, the Firm will be served with 24-hour notice to improve or rectify the defect(s), failing which the BRPNNL will be at liberty to take appropriate necessary steps as deemed fit.

E. PENALTY

1. Incase services are found to be unsatisfactory or there is breach of any of the clause of terms and conditions, the contract is liable to be terminated at one month's notice resulting in the forfeiture of SecurityDeposit.
2. If the Firm could not pay the canteen rent in time then **18%** interest or penalty will be charged by BRPNNL (not refundable).

F. JURISDICTION

Dispute, if any, out of the Contract, shall be settled by mutual discussion, alternatively by legal recourse under jurisdiction of Patna high courts only.

FORM 1

1. Details of Contracts executing currently for office canteen only.

| Sl. No. | Name of contracts | Period | Central Govt/ State Govt/ Autonomous Bodies/PSU |
|---------|-------------------|--------|--|
| | | | |

I/We Certifiy that all the information mentioned in thisform are correct.

Signature of the Tenderer

With stamp



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